## NOTICE OF CONDITIONS ON LICENSE

November 8, 2016

Based on the Statement of Deficiencies dated October 24, 2016, the Department of Social and Health Services imposes the following conditions on the license of Grande Manor, License #1472, located at 1718 W. 9th Avenue, Spokane, Washington.

- The licensee will hire at their own expense a consultant, not previously or currently associated with the facility, knowledgeable of mandatory reporting and investigating incidents of potential abuse and/or neglect to assist the licensee as follows:
  - To provide training to all facility staff including Administration in mandatory reporting requirements per RCW 74.34.
  - To review facility policy and procedures specifically focused on identifying abuse and/or neglect, reporting potential allegations of abuse and/or neglect to appropriate authorities as directed in WAC 388-78A-2630 and RCW 74.34.
  - Train the Administrator and other designees identified by the facility in the investigation process per the March 2016 Assisted Living Facility Guidebook to ensure a clear understanding of how to thoroughly investigate allegations of possible abuse and/or neglect per WAC 388-78A-2700.
- The consultant must be available to the Department for questions.
- The consultant must be hired no later than December 7, 2016.
- The licensee will provide the consultant with a copy of the October 24, 2016 Statement of Deficiencies report.
- The licensee must maintain documentation of completion of training in staff files.
- The licensee must post this Notice of Conditions of Operation, with the license, in a visible location in a common use area.

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These conditions are effective on **November 8, 2016,** and remain in effect until lifted by formal Department of Social and Health Services notice.

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